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## What Type of Enrollment Assistance is Available on the Marketplace?

You can get free assistance applying on the Marketplace online, by phone, by mail, or in person.

- Website: [www.HealthCare.gov](http://www.HealthCare.gov) Toll-free call center: **1-800-318-2596**
- In person with assistance from a **Navigator**, **Certified Application Counselor** (visit [LocalHelp.HealthCare.gov](http://LocalHelp.HealthCare.gov)) or **Insurance Agents/Brokers**:
  - **Navigators** – Organizations paid by the Marketplace to help consumers with enrollment and plan selection, at no cost to the consumer.
    - Trained and licensed
    - Consumer-focused non-profits
    - Tribes and tribal organizations
    - Local human service agencies
    - Provide outreach and education
    - Conflict free
  - **Certified Application Counselors** – Provide enrollment assistance much like Navigators, but are not paid by the marketplace.
    - Trained and certified
    - Community health centers
    - Hospitals
    - Health Care Providers
    - Social Service Agencies
  - **Agents and Brokers**
    - Must be trained and licensed
    - Must be certified to enroll on the Marketplace

For more information go to [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596